



UNEMPLOYMENT

In 2012, Florida's Unemployment Compensation was renamed Re-Employment Assistance. CareerSource doesn't administer unemployment claims, but we can help you look for a job and get back to work as soon as possible.

If you've been laid off due to a plant or company closing, you might be eligible for additional resources under the Trade Adjustment Assistance Act. TAA provides transition assistance to workers who have been determined by the U.S. Department of Labor to have been adversely affected by imports or shifts in production to foreign countries. Benefits include training, job search allowances, job relocation allowances, trade readjustment allowances, Health Coverage Tax Credits, and case management services.

If you think your layoff might be connected to a Trade Adjustment Assistance claim, call (904) 356-JOBS (5627) and ask to speak to someone who works with TAA.

For all unemployment claimants, the CONNECT system launched in 2013. CONNECT is Florida's online system that allows jobseekers to file, manage and check in on their Re-employment Assistance (or unemployment) claims. The system is available 24 hours a day for claimants to:

- Access your account 7 days a week, 24 hours a day.
- View all of your claim information in one convenient place, including whether you have weeks to claim, issues to resolve, or any requests for additional information to process your claim.
- You can also update information anytime – including a change of address or phone number.
- Choose the way you receive notifications from us – either electronically or by U.S. mail.
- The DEO offers assistance to people who do not speak English as their primary language and those who have a limited ability to read, speak, write, or understand English. They also provide assistance to people who are unable to file a claim for various reasons.

You can use our resource room computers and high speed internet access to file your electronic unemployment claim or claim your weeks. And, of course, to look for jobs, research companies, update your LinkedIn profile or work on your resume and cover letter.



To speak to a Creole or Spanish speaker or use translation services, call the Contact Center at 800-204-2418. People who need assistance filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities may call 800-681-8102.

The unemployment Contact Center is open extended hours Monday through Friday from 7:30 a.m. until 7:00 p.m. EST and Saturday, 9:00 a.m. – 4:00 p.m. EST to help claimants with CONNECT. The Contact Center phone number is 800-204-2418. The best times to call are later in the day.

You can find information on CONNECT and links to helpful information on filing your claim at careersourcenefl.com under Jobseekers and the Unemployment tab.

Continue the CareerSource Orientation series at gocareersource.com



LOCATIONS

All CareerSource Northeast Florida locations are open Monday through Friday from 8:00 AM to 5:00 PM.

Regional Business Services

215 N. Market Street, Suite 340
Jacksonville, FL 32202
Phone: (904) 798-9229
Fax: (904) 359-6756

CareerSource Northeast Florida Career Centers

Baker County

1184 South 6th Street
Macclenny, FL 32063
Phone: (904) 259-9309
Fax: (904) 259-7702

Clay County

1845 Town Center Blvd., Suite 150
Fleming Island, FL 32003
Phone: (904) 213-3888
Fax: (904) 278-5696

Duval County

Gateway

5000 Norwood Avenue, Suite 2
Jacksonville, FL 32208
Phone: (904) 924-1710
Fax: (904) 924-1725

Southside

11160 Beach Blvd., Suite 111
Jacksonville, FL 32246
Phone: (904) 997-3100
Fax (904) 425-6450

Downtown

215 N. Market Street, Suite 100
Jacksonville, FL 32202
Phone: (904) 798-9222
Fax: (904) 798-4759

Nassau County

96042 Lofton Square Court
Yulee, FL 32097
Phone: (904) 432-0009
Fax: (904) 277-7219

Putnam County

146 Comfort Rd.
Palatka, FL 32177
Phone: (386) 530-7089
Fax: (386) 682-3150

St. Johns County

525 State Road 16, Suite 109
St. Augustine, FL 32084
Phone: (904) 819-0231
Fax: (904) 516-9211

Florida State College at Jacksonville Campuses Career Development Centers

Deerwood Campus

9911 Old Baymeadows Road,
Room D2420
Jacksonville, FL 32256
Phone: (904) 356-5627 ext. 2951

Downtown Campus

101 W. State St., Room A-1120
Jacksonville, FL 32202
Phone: (904) 356-5627 ext. 2954

Kent Campus

Student Success Center
3939 Roosevelt Blvd., Room G155
Jacksonville, FL 32205
Phone: (904) 356-5627 ext. 2950

North Campus

4501 Capper Road, Building E,
Room 150
Jacksonville, FL 32218
Phone: (904) 356-5627 ext. 2958

South Campus

11901 Beach Blvd., Room U-106
Jacksonville, FL 32246
Phone: (904) 356-5627 ext. 2956

www.careersourcenortheastflorida.com

(904) 356-JOBS (5627)



CareerSource Northeast Florida is an equal opportunity employer/agency.
Auxiliary aides and accommodations for people with disabilities are provided. FRS users dial 711.

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