



TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF)

The Welfare Transition Program, also known as the Temporary Assistance for Needy Families – or TANF, provides cash benefits to eligible families with dependent children.

TANF is a federally-funded, temporary cash assistance program designed to provide financial aid to customers in need – but it's also a work-based program that emphasizes self-sufficiency and personal responsibility.

Customers seeking TANF assistance must first apply with the Florida department of children and families (Florida DCF) by calling 1-866-762-2237 or by applying through the department's website at myflfamilies.com

Eligibility for TANF is based on factors such as income and the number of children in the household. Also, in the state of Florida, there is a lifetime limit of forty-eight months, or four years, for receiving cash assistance.

Florida DCF is the only organization that can start or end temporary cash assistance benefits and definitively answer questions about your case. CareerSource Northeast Florida only partners with DCF for the employment and training portion of the program – and is required to report all noncompliance to Florida DCF.

All TANF applicants must create an account on the one-stop service tracking system, called the osst client website. There, applicants will complete their work registration.

At that time, applicants are provided an opportunity to identify any needs or barriers to employment – and also share their personal work history, education and skills to better access their potential job opportunities.

To find out more about the process, visit careersourcenefl.com, click on the job seeker tab – then click on the TANF tab, and choose the applicant section.



The goal of the TANF program and careersource northeast florida is to engage participants in their efforts to seek employment – which can include training and other resources to eliminate any barriers to employment. Those individuals who accept the cash assistance payment, will be assigned to 35-40 hours of work activity per week.

For those who want to opt off from receiving temporary cash, contact dcf 1-866-762-2237 or report it through myflfamilies.com

Additional TANF support may also include assistance with childcare, transportation and job training.

TANF applicants who are employed full time, or have a current offer of full time employment, who also have a one-time emergency, may inquire about up front diversion services. If qualified and approved, the customer receives a one-time payment of up to \$1,000 – but cannot reapply for TANF aid for three months after receiving the diversion payment.

They will also have to complete a screening packet and return it within three business days along with all documentation of the qualified emergency need they are experiencing. Up front diversion payments cannot be given to anyone who has already received temporary cash assistance for the month.

Participants who receive cash assistance are required to comply with all program rules and timelines or face sanctions which may affect receiving food stamps or TANF assistance.

A level 1 penalty can lead to the loss of temporary cash assistance for 10 days and the loss of food stamps for 1 month.

A level 2 penalty can lead to the loss of temporary cash assistance for 1 month and the loss of food stamps for 3 months.

And, a level 3 penalty can result in the loss of temporary cash assistance for 3 months and the loss of food stamps for 6 months.

Any TANF participants who are penalized must serve their sanction period and come back into compliance before the penalty can be lifted.



More information about these penalties can be found on our website beneath the job seeker tab. Just click on the welfare transition program/TANF link.

CareerSource Northeast Florida's TANF hours are from eight thirty am to four thirty pm monday through friday. The offices are closed for lunch every weekday from noon to one p.m.

Also, there are computers available for participants to use in the resource rooms at all careersource northeast florida career centers.

If you have additional questions or need to speak directly with a TANF team member, please call (904) 213-3900.



LOCATIONS

Career Centers are open and welcoming customers.
Check our website for [current hours](#).

CAREERSOURCE NORTHEAST FLORIDA CAREER CENTERS

BAKER COUNTY

1184 South 6th Street
Macclenny, FL 32063
Phone: (904) 259-9309
Fax: (904) 892-8182

CLAY COUNTY

2141 Loch Rane Blvd., Suite 107
Orange Park, FL 32073
Phone: (904) 213-3888
Fax: (904) 892-8185

DUVAL COUNTY GATEWAY

5000 Norwood Avenue, Suite 2
Jacksonville, FL 32208
Phone: (904) 924-1710
Fax: (904) 892-8265

SOUTHSIDE

11268 Beach Blvd.,
Jacksonville, FL 32246
Phone: (904) 997-3100
Fax (904) 892-8184

WELFARE TRANSITION AND SNAP SERVICES CENTER

5000 Norwood Avenue, Suite 2
Jacksonville, FL 32208
SNAP Phone:(904) 798-9230
SNAP Fax: (904) 892-8270
TANF Phone: (904) 213-3900
TANF Fax: (904) -892-8272

NASSAU COUNTY

96042 Lofton Square Court
Yulee, FL 32097
Phone: (904) 432-0009
Fax: (904) 892-8268

PUTNAM COUNTY

400 Highway 19 North, Suite 53
Palatka, FL 32177
Phone: (386) 530-7089
Fax: (386) 892-8269

ST. JOHNS COUNTY

525 State Road 16, Suite 109
St. Augustine, FL 32084
Phone: (904) 819-0231
Fax: (904) 892-8271

CAREER DEVELOPMENT CENTERS AT AREA CAMPUSES

FLORIDA STATE COLLEGE AT JACKSONVILLE

DEERWOOD CAMPUS

9911 Old Baymeadows Road,
Room E-2509
Jacksonville, FL 32256
Phone: (904) 356-5627 ext. 2951

DOWNTOWN CAMPUS

101 W. State St., Room A-1120
Jacksonville, FL 32202
Phone: (904) 356-5627 ext. 2951

KENT CAMPUS

Student Success Center
3939 Roosevelt Blvd., Bldg. B,
Room G155
Jacksonville, FL 32205
Phone: (904) 356-5627 ext. 2950

NORTH CAMPUS

4501 Capper Road, Building E,
Room 150
Jacksonville, FL 32218
Phone: (904) 356-5627 ext. 2964

SOUTH CAMPUS

11901 Beach Blvd., Room U-106
Jacksonville, FL 32246
Phone: (904) 356-5627 ext. 2338

ST. JOHNS RIVER STATE COLLEGE

ORANGE PARK CAMPUS

283 College Dr. A0006
Orange Park, FL 32065
Phone: (904) 276-6765

PALATKA CAMPUS

5001 St. Johns Ave., Bldg. V,
Room 0129
Palatka, FL 32177
Phone: (386) 312-4257



Scan this code with your Smartphone
for more free resources.

A proud partner of the American Job Center network

CareerSource Northeast Florida is an equal opportunity employer/agency. Auxiliary aids and accommodations for people with disabilities are provided. FRS users dial 711. For program funding details in compliance with the Stevens Amendment, please visit <https://careersourcenortheastflorida.com/about>.

CSNEFL-Locations-121525